

Window Installation Process

Scheduling Your Project

Within a few weeks of your contract signing, we will contact you to schedule your final window measurement appointment.

The estimated project start date is listed in your contract.

We strive to keep a tight schedule and do our best to provide an accurate start date so you may prepare. Because our projects are installed several weeks after contract signing, the estimated timeline is subject to shift due to weather and other factors. Please contact us at the office anytime you would like an update, 401-438-1499.

When the time approaches to set up an exact start date, we will call you a week or two in advance to confirm with you.

This date may change up to the last minute due to weather or unforeseen delays. We will update you as soon as possible if we need to make any adjustments.

If you have specific dates that do not work for you, or other special notes, requirements or questions, please call the office ahead of time to let us know.

Preparing for Your Window Installation

Here are three things we need from you.

1. Please have treatments down prior to our arrival. This entails any items inside of the window casing, including: blinds, shades, a/c units, and curtains adhered to the trim casing. Curtain rods mounted on the wall above the casing can stay. If you cannot remove any of the items inside the casing, please notify our team at the time of scheduling. Additional charges may apply for removal.
2. If you have pets, please make sure to keep them safe while we're working. And let us know their name(s), so we can help him or her feel comfortable.
3. Please allow our installers a 4-foot space around each window to work from.
4. If you have window alarms, please coordinate with the company who installed them to disconnect them prior to your installation date and reconnect them after.

During Your Window Installation

Materials and dumpster (if required) will be delivered the day before or on the first day of your project.

What to expect on the first day of the project.

Our window installers arrive early morning. They will clean-up their workspaces as they move along the project. If your window project is not completed in one day, rest assured everything will be kept watertight and secure at the end of each day.

Please do not hesitate to direct any questions or details to the office at 401-438-1499.

After Project Completion

In most cases, leftover materials and old windows or doors will be removed immediately following your window project completion.

In the days following your project completion, your project coordinator will connect with you. Then we will mail out your invoice.

You may notice a Marshall sign proudly displayed outside of your home when we leave. We hope that you'll leave the sign up so that your friends and neighbors have a chance to see an example of our work, but you may remove and discard this sign at any time.

We guarantee our workmanship and are always just a call away: 401-438-1499.