

# Roof Installation Process

## Scheduling Your Project

### **The estimated project start date is listed in your contract.**

We strive to keep a tight schedule. Our projects are typically scheduled several weeks after the contract date. Your rep should have discussed an approximate timeline with you, but if you have any questions about that, please call.

### **As the time approaches to set an exact start date with you, we will call a few days ahead to confirm.**

This start date may change up to the last minute due to weather or other unforeseen delays. We will update you as soon as possible if we need to adjust the start date for any reason.

**If you have specific dates that do not work for you, or other special notes, requirements or questions, please call the office ahead of time to let us know.**

## Preparing for Your Roofing Installation

### **Here are three things we need from you.**

1. Our roofing crews require access to outdoor electrical outlets. If you do not have one, please let us know ahead of time.
2. During roof replacements debris can fall from the attic and garage ceilings, so it's wise to cover any items you may have stored in your attic or garage. Likewise, you should secure items that are propped on shelves that may be knocked down.
3. If you have pets, please make sure to lock and close any gates or barriers. And let us know your pet's name. We'd love to help him or her feel safe and comfortable.

## During Your Roofing Installation

### **It's best to leave the house for the day or remain indoors.**

If you do stay home, expect it to be noisy! Between stripping the old shingles and hammering the new ones, there's quite a bit of banging going on up there. Most importantly, it will be an active work site during your project.

Roofing is messy and dangerous work. When we're done, it'll look like we were never there (aside from your beautiful new roof), but while we're working, it's best you remain clear of the work-in-progress.

### **Our crews begin their work day between 7-8 am.**

Your materials and dumpster (if required) will be delivered on the first day of your project, or the day before. The dumpster will be placed in your driveway, which will be protected by wooden blocks.

### **If your roof project is not completed in one day, it will be kept watertight and secure at the end of each day.**

Our project managers will be in close contact with the crew during the entire project, making sure the job goes smoothly. Please do not hesitate to direct any questions or details to their attention.

## After Project Completion

### **The dumpster and any leftover materials will be removed within 1-2 days following your project's completion.**

When the dumpster is removed, please check the area for nails as those can often fall from the dumpster during removal.

### **We'll contact you to make sure our work met your satisfaction. Then we will mail out our end-of-project package, which will include your invoice.**

You may notice a Marshall sign proudly displayed outside of your home when we leave. We hope that you'll leave the sign up for a few days so that your friends and neighbors have a chance to see an example of our work, but you may remove and discard this sign at any time.

We guarantee our workmanship and are always just a call away: 401-438-1499.