

Roof Installation Process

Scheduling Your Project

The estimated project start date is listed in your contract.

We strive to keep a tight schedule and do our best to provide an accurate start date so you may prepare. Because our projects are installed several weeks after contract signing, the estimated timeline is subject to shift due to weather and other factors. Please contact us at the office anytime you would like an update, 401-438-1499.

When the time approaches to set up an exact start date, we will call you a week in advance to confirm with you.

This date may change up to the last minute due to weather or unforeseen delays. We will update you as soon as possible if we need to make any adjustments.

If you have specific dates that do not work for you, or other special notes, requirements or questions, please call the office ahead of time to let us know.

Preparing for Your Roofing Installation

Here are four things we need from you.

1. Our roofing crews require access to outdoor electrical outlets. If you do not have one, please let us know ahead of time.
2. During roof replacements debris can fall from the attic and garage ceilings, so it's wise to cover any items you may have stored in your attic or garage. Likewise, you should secure items that are propped on shelves that may be knocked down.
3. If you have pets, please make sure to lock and close any gates or barriers. And let us know your pet's name. We'd love to help him or her feel safe and comfortable.
4. Creating pathways may be necessary. Plants, bushes, and flower beds can hinder our access to house walls. Creating paths between plants for our crew to utilize is the best way to ensure they are not weighed down by materials or footsteps. If you have a landscaping feature that is particularly fragile, please notify our team at the time of scheduling.

During Your Roofing Installation

It's best to leave the house for the day or remain indoors.

If you do stay home, expect it to be noisy! Between stripping the old shingles and hammering the new ones, there's quite a bit of banging going on up there. Most importantly, it will be an active work site during your project.

Roofing is messy and dangerous work. When we're done, it'll look like we were never there (aside from your beautiful new roof), but while we're working, it's best you remain clear of the work-in-progress. Please be available by phone during installation, should we need to contact you.

Our crews begin their work day between 7-8 am.

Your materials and dumpster (if required) will be delivered on the first day of your project, or the day before. The dumpster will be placed in your driveway, which will be protected by wooden blocks.

If your roof project is not completed in one day, it will be kept watertight and secure at the end of each day.

Our project managers will be in contact with the crew during the entire project, making sure the job goes smoothly. Please do not hesitate to direct any questions or details to the office at 401-438-1499.

After Project Completion

The dumpster and any leftover materials will be removed within 3 days following your project's completion.

When the dumpster is removed, please check the area for nails as those can often fall from the dumpster during removal.

In the days following your project completion, your project coordinator will connect with you. Then we will mail out your invoice.

You may notice a Marshall sign proudly displayed outside of your home when we leave. We hope that you'll leave the sign up so that your friends and neighbors have a chance to see an example of our work, but you may remove and discard this sign at any time.

We guarantee our workmanship and are always just a call away: 401-438-1499.